



AoR Website: Accessibility statement

Introduction

This website belongs to the Association of Reflexologists (AoR). We are the foremost Professional Association for highly qualified reflexologists across the UK, and we want as many people as possible to be able to use this website, so we are trying to make this site as accessible as possible.

As we are not a public body, we are not bound by the regulations covering the public sector; however, we have tried to implement as many recommendations as we reasonably can including:

- use of a sans serif font,
- colour choices
- captions on pictures

For example, that means you should be able to:

- change colours, contrast levels and fonts using browser settings
- zoom in up to 300% without the text spilling off the screen using browser settings
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the website text as straight forward as we can. However, please note that some content is provided externally, and may not be as accessible as our core content.

Translation

If you would like information on our website translated into another language, you may find one of the services listed below meets your needs. However, we cannot guarantee the accuracy of any external website or free website translators. Examples of these translators are:

- [Free Translation](#)
- [Google](#)

How accessible is this website?

This website has been developed to be as accessible as practical, but we cannot guarantee total accessibility for all areas.

Reporting accessibility problems with this website

If you think could make a specific section more accessible, please contact us using the contact details at the end of this statement.

Compliance

This website is as compliant with the Web Content Accessibility Guidelines version 2.1 A standard as we can reasonably make it.

Disproportionate burden: Some of the materials on our website were generated some time ago, and therefore may not be as accessible as we would wish. As a small not for profit organisation, we have limited staff effort available to review and update our extensive materials, but if you are having difficulty with a specific piece of content, please do contact us and we will do our best to help.

Non-compliance with Public Sector accessibility regulations: We are not a public body, and not bound by the regulations covering the public sector; however we try to implement as many recommendations as we reasonably can.

Enforcement: As we are not a public body, we do not come under accessibility regulations. However, we have done as much as we can to make the site as accessible as practical.

Non-accessible content

The content types listed below are non-accessible for the following reasons:

- **Videos:** Some of our videos lack captions and do not meet accessibility standards. The accessibility regulations do not cover videos published before 23 September 2018 because they're not essential to providing our services. A few videos that we link to are not captioned, or may rely on auto-generated captions and may not be completely accurate.
- **Social media feeds:** may include content that may not be accessible
- **Information provided by external people:** (for example, therapists on our register, schools and CPD providers) may not be accessible, although we do ask them to take accessibility into consideration when generating content for our site.
- **Older .PDF documents:** are not accessible to screen readers as they are interpreted as pictures. As time permits, and we review the older content, we will replace these .PDFs with screen reader compatible versions. If you are having difficulty accessing one of these .PDFs, please do email us at info@aur.org.uk and we will do our best to help.
- **External links:** This website links to third-party, external websites or services that may not be fully accessible.

What we're doing to improve accessibility

We try to ensure that all contributors to the materials on our website are aware of accessibility constraints; however we cannot guarantee that all materials supplied are fully accessible.

Contact us

For any enquiries about the accessibility of this website, you can contact us by email us at info@aur.org.uk and we will do our best to help.

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